

Vendor/Product Information

Vendor Name	RedShelf
Product Name	RedShelf Reader
Product Version	V4
Completion Date	October, 2014
Contact Name/Title	Scott Kelly, CTO
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Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Update our Accessible Reader functionality to take advantage of new features found in our standard reader.	Open	Planned	Q1, 2015		We are always actively developing new features for our reader and every attempt will be made to make those features available to users with accessibility software.
Develop new ePub eTextbook format to improve acceptance of assessable file formats	Open	Planned	Q4, 2014		We have already started to collect ePub file formats from our publishers that have accessibility built-in. The ePub reader is under active development.
Test & enhance experience with external screen readers (such as JAWS)	I/P	Planned	Q2, 2015		The eReader makes content compatible with screen readers. RedShelf works with text-to-speech software.

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Accessibility features are not documented.	Open	Planned	Q1, 2015		We're always working towards improving our documentation. We are going to focus on targeting Accessibility training materials early next year.
RedShelf does not support text only page	I/P	Planned	Q2, 2015		This is still under investigation if it is even needed. As we move forward to ePub content, the support for Accessibility Devices could be just as good as a dedicated page.
Support for creating and editing annotations using Assistive Technology	I/P		Q3, 2015		Our current focus is the core reading experience. Annotations are a secondary feature that will be supported in the future.
Support for browsers without JavaScript	I/P		Q3, 2015		JavaScript is required for most features on the eReader. We will be investigating other options like a text-only page.

Additional Information

RedShelf is committed to constant improvement of our website and eReader to fit the needs of all users regardless of their accessibility needs. We will continue to test and release updates to meet accessibility standards.

